

## What do the flood warning codes mean?

### When we issue a flood warning you should:

- watch the weather;
- tune into the local TV and radio for updates; and
- ring Floodline for the latest information.



**Flooding of low-lying land and roads is expected. Be aware, be prepared, watch out.**

### What this means for you

- Drive carefully as roads may be flooded.
- Tell your family, friends and neighbours what's happening.
- Move pets, cars and valuables to a safe place.



**Flooding of homes and businesses is expected. Act now!**

### What this means for you

- Follow the advice for a flood watch.
- Use sandbags or flood boards to block doors and airbricks.
- Be prepared to turn off your gas and electricity supplies.



**Severe flooding is expected. There is extreme danger to life and property. Act now!**

### What this means for you

- Follow the advice for a flood watch and a flood warning.
- Co-operate with emergency services and local authorities as you may be evacuated to a rest centre.
- Avoid contact with floodwater, it could be polluted.



**Flood watches or warnings are no longer in force for this area.**

### What this means for you

- Remain alert in case the situation gets worse again and we issue new flood warnings.

## Call us on

**Incident hotline 0800 80 70 60** (24hrs)

- To report flooding and river blockages
- To report any other environmental incident

**Floodline 0845 988 1188**

- For river level information

**National Customer Call Centre**

**08708 506 506** (Monday to Friday, 8am to 6pm)

- To find out more about us or about your environment

## Email

[enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

## Visit our website

[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)



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## changes to the flood warning service in your area

**Flood Warning Areas for the River Windrush from Bourton-on-the-Water to Newbridge including Burford, Asthall, Minster Lovell, Crawley, Witney, Ducklington, Rackend and Standlake**

## Can I sign up for flood warnings in my area?

Floodline Warnings Direct is a free service that sends you messages by phone, mobile (voice messages and SMS text), fax, pager or email when we issue flood warnings in your area.

All you need to have to register is a phone number where we can send flood warnings to you 24 hours a day.

To find out if flood warnings are available in your area, or to register your details for Floodline Warnings Direct, call Floodline now.

Call Floodline on  
**0845 988 1188**

- Open 24 hours a day.
- Get practical advice on what to do before, during and after flooding.
- Find out how you can get warnings in case of future flooding.

BT calls cost up to 4p a minute plus a 6p connection fee from your home, every time you call. Charges for other phone providers and mobiles may vary.

**already signed up to receive flood warnings?**

**Then look at the centre spread of this leaflet for your flood warning area and new quickdial number.**

Flood Warning Areas for the River Windrush from Bourton-on-the-Water to Newbridge including Burford, Asthall, Minster Lovell, Crawley, Witney, Ducklington, Rackend and Standlake



Quickdial numbers for the River Windrush from Bourton-on-the-Water to Newbridge including Burford, Asthall, Minster Lovell, Crawley, Witney, Ducklington, Rackend and Standlake Flood Warning Areas

Call Floodline on 0845 988 1188. Press 1 to hear pre-recorded information on flood warnings currently in force. Enter your quickdial number to hear flood warnings for your area.

Quickdial number	Flood warning area
171071	River Windrush at Bourton-on-the-Water from the A436 down to the Little Rissington pits
171072	River Windrush at Asthall, Minster Lovell and Crawley
171073	River Windrush at Witney and Ducklington down to and including Hardwick
171074	River Windrush at Rackend and Standlake including Northmoor and Newbridge

Quickdial number	Flood watch area
171075	General flooding information for the River Windrush from Bourton to Newbridge

What else can I do to prepare in advance?

- **Don't underestimate the damage a flood can do.** Contact your insurance company to check that your contents and buildings insurance covers flood damage.
- **Prepare a flood checklist.** Include a list of phone numbers for family and friends.
- **Make up a flood kit.**

**Include:**

  - a torch
  - waterproof clothing
  - a battery-operated radio
  - a first-aid kit
  - personal documents (for example, insurance policies)
  - blankets
  - wellington boots
  - bottled water
  - medicines.
- **Find out where to turn off your gas, water and electricity supplies.**
- **Store valuable or sentimental items and important documents upstairs or in a high place.**
- **Find out how to reduce the risk to your home from flooding.** Visit our website or ring Floodline for advice.